

Army & Air Force Exchange Service

RECRUITING

Shift Supervisors in Anchorage

JOB DESCRIPTION:

As Supervisor, you will lead a team of passionate and knowledgeable Customer Experience Hosts who strive to exceed customer expectations by focusing on extraordinary customer experiences. You are responsible for understanding sales goals, planning and executing daily/weekly workloads to deliver on department and store sales goals as well as customer engagement. Responsible for shift operation of an Exchange branch facility. Oversees associates in the execution of strategies to deliver a tailored customer experience within assigned areas. Utilizes leadership skills to empower associates to create a positive environment that drives the customer experience and Exchange brand loyalty. You will quickly respond to and deescalate negative customer experiences and ensure that your team understands and is empowered to make things right for the best customers in the world.

STARTING PAY: \$17.25 per hour

BENEFITS:

- No military affiliation or base access required to apply
- On-the-job training and advancement opportunities
 - Hiring preferences for military spouses and veterans



APPLY ONLINE:

applymyexchange.com

CONTACT:

JBER Exchange Human
Resources Office,
(907) 753-0232, ext. 108

Email:

[zzWRAKHRO@
aafes.com](mailto:zzWRAKHRO@aafes.com)



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**ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT**